



TUCKER ELLIS & WEST LLP

ATTORNEYS AT LAW

1150 Huntington Bldg. 925 Euclid Avenue Cleveland, Ohio 44115-1475
phone 216.592.5000 facsimile 216.592.5009 tuckerellis.com

CLEVELAND LOS ANGELES SAN FRANCISCO

Direct Dial: (216) 696-3864
Internet Address: larry.donovan@tuckerellis.com

October 14, 2004

FINAL REMINDER

Mr. Brad Gates
Chief Executive Officer
e-Trak Corporation
3737 Birch Street
Newport Beach, California 92660

RECEIVED
NOV 2 2004
GROUP 3600

Re: U.S. Patent Application
Entitled: TOW MANAGEMENT SYSTEM
Serial No: 09/726,374
Filed: November 30, 2000
Our Ref.: 72475/06378

And

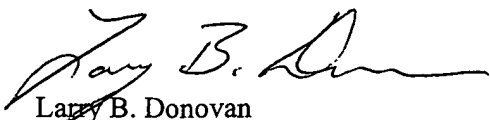
U.S. Patent Application
Entitled: LAW ENFORCEMENT TOW SYSTEM
Serial No.: 09/703,451
Filed: October 31, 2000
Our Ref.: 72475/06379

Dear Mr. Gates:

With regard to our previous reminder letters for the above-identified patent applications, please contact me at your earliest convenience to discuss the responses due for the outstanding Office Actions. If we do not hear from you by **October 21, 2004**, we will file a Motion to Withdraw as Counsel from the above-identified applications.

Sincerely yours,

TUCKER ELLIS & WEST LLP


Larry B. Donovan

LBD/mfe

cc: John X. Garred



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Direct Dial: (216) 696-3864
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September 8, 2004

Mr. Brad Gates
Chief Executive Officer
e-Trak Corporation
3737 Birch Street
Newport Beach, California 92660

REMINDER COPY

Re: U.S. Patent Application Entitled:
TOW MANAGEMENT SYSTEM
Serial No: 09/726,374
Filed: November 30, 2000
Our Docket: 72475/06378

Dear Mr. Gates:

Pursuant to our earlier letters, we did not receive your instructions for responding to the pending Office Action in this case. Therefore, we did not file a response. However, a response may still be filed upon payment of extension fees as follows:

Response by September 13, 2004, \$55.00
Response by October 13, 2004, \$210.00
Response by November 13, 2004, \$475.00


Please provide us with your instructions at your earliest convenience.

FAILURE TO RESPOND TO THE OFFICE ACTION WILL RESULT IN THE
ABANDONMENT OF THIS APPLICATION.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

TUCKER ELLIS & WEST LLP


Larry B. Donovan

LBD/mfe

cc: John X. Garred (w/out encl)



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October 2, 2004

Mr. Brad Gates
Chief Executive Officer
e-Trak Corporation
3737 Birch Street
Newport Beach, California 92660

REMINDER COPY

Re: U.S. Patent Application
Entitled: TOW MANAGEMENT SYSTEM
Serial No: 09/726,374
Filed: November 30, 2000
Our Ref.: 72475/06378

And

U.S. Patent Application
Entitled: LAW ENFORCEMENT TOW SYSTEM
Serial No.: 09/703,451
Filed: October 31, 2000
Our Ref.: 72475/06379

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Dear Mr. Gates:

With regard to our previous reminder letters for the above-identified patent applications,
FAILURE TO RESPOND TO THE OFFICE ACTION WILL RESULT IN THE ABANDONMENT OF THESE APPLICATIONS. Please contact me at your earliest convenience to discuss the responses due for the outstanding Office Actions. If we do not hear from you by **October 10, 2004**, we will permit the applications to go abandoned.

Sincerely yours,

TUCKER ELLIS & WEST LLP

Larry B. Donovan

LBD/mfe

cc: John X. Garred (w/out encl)



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phone 216.592.5000 facsimile 216.592.5009 tuckerellis.com

CLEVELAND LOS ANGELES SAN FRANCISCO



Direct Dial: (216) 696-3864
Internet Address: ldonovan.tuckerellis.com

July 21, 2004

Mr. Brad Gates
Chief Executive Officer
e-Trak Corporation
3737 Birch Street
Newport Beach, California 92660

Re: U.S. Patent Application Entitled:
TOW MANAGEMENT SYSTEM
Serial No: 09/726,374
Filed: November 30, 2000
Our Docket: 72475/06378

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Dear Mr. Gates:

Enclosed is a copy of an Office Action we received from the United States Patent and Trademark Office for this application. All of the claims were rejected by the Examiner on the basis of U.S. Patent No. 5,636,122 to Shah et al. A copy of this patent is also being sent for your review. In addition, claim 1 had an informal objection which we can remedy without any further action on your part. This patent is for a computer aided dispatch system with a display showing a digitized representation of a selected geographical area. The system is capable of receiving orders from customers and the order can be transmitted to a device in a mobile unit. Although U.S. Patent No. 5,636,122 does not specifically mention towing services, the Examiner states that it discloses mobile entities such as hauling which the Examiner believes it would be obvious that hauling trucks can include towing vehicles because hauling trucks are used to tow or haul cargo.

We have reviewed the rejection and believe we can overcome some of the Examiner's rejections. For example, claim 2 recites managing lien and associating lien sale data with a dispatch request. Whereas the Examiner refers to a section in U.S. Patent No. 5,636,122 that deals with managing delinquent accounts, stating that it would be obvious to use liens when managing delinquent payments since liens are an old and well known method of acquiring payment for a tow service, which is not what claim 2 recites.



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Mr. Brad Gates
July 21, 2004
Page 2



A response to the Office Action is due by **August 13, 2004**, which can be extended to **November 13, 2004** upon payment of requisite fees. In order to avoid paying extension fees and to allow us time to prepare a proper response, we would appreciate receiving your instructions by **August 6, 2004**.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

TUCKER ELLIS & WEST LLP

Larry B. Donovan

LBD/vas
Enclosure
cc: John X. Garred (w/out encl)

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